

Steps for Families and Friends to add Video Connect

1. Using your mobile device, download the Securus Mobile app
2. Choose “Advance Connect” account on the mobile phone and add money
3. Once funded, click “Advance Connect” and click “launch” (green button)
4. Click “video connect contacts
5. Click the “+” sign at the bottom (blue button)
6. Find inmate you wish to talk to Fill in “first name”
7. Fill in “last name”
8. Fill in “state”
9. A list of jails will appear, click “Harris County”
10. Upload your picture, ID, front and back
11. Once completed, you will get “pending”
12. Then you wait until jail approves your profile
13. You will receive an email that your profile has been approved. You may now accept incoming video calls from your loved one.